CONSUMER GRIEVANCES REDRESSALFORUM

SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This the 19th day of December' 2023

C.G.No.70/2023-24/Kadapa Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Member (Independent)

Between

Y. Anjani Kumar, Bharat Nagar, Degree College Backside, Rajampet(M), Kadapa District.

Complainant

AND

- 1. Dy. Executive Engineer/O/Rajampet
- 2. Executive Engineer/O/Rajampet

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 14.12.2023 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

O1. The complainant during the Vidyut Adalat conducted on 14.11.2023 at Rajampet filed the complaint stating that he is residing in Bharat Nagar and in their area one electric pole was damaged and leaned down and he requested the department to replace the damaged pole, but, in vain.

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- 02. The said complaint was registered as C.G.No.70/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint the leaned pole was straightly erected and thereby resolved the issue.
- **03.** Complainant absent. Heard the respondents through video conferencing.
- **04.** Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents and hence, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
- The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19th day of December'2023.

CHAIRPERSON

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Documents marked

For the complainant: Nil For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

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